

**Vernon College**  
**Assessment Activity/Report Communication Form**  
**2019-2020**

**Title:** New Beginnings Satisfaction Evaluation

**Date of completion:** October 31, 2019

**Highlights of data:** 130 of 220 (59%) of New Beginnings participants completed a New Beginnings services evaluation. Using only the applicable answers, here are the results:  
100%- YES-“Were you able to focus more effectively on your courses knowing your children were in a safe, licensed child care facility?”  
100%-YES-“Did New Beginnings services help you achieve your educational goals?”  
100%-“YES-“Was the method of book distribution and returns efficient?”  
100%-YES-“If you requested tutoring through New Beginnings, were referrals to the Tutoring Center made efficiently?”  
99% YES-Was the New Beginnings Staff available when you needed them?”

**Some comments:**

“Thank you for making my success possible.” “Was very helpful and beneficial as a single parent. Thank You.” “Great program through the college. Highly recommend to others.” “I am so grateful to this program they made it possible for me to go back to school by sharing books with me. I will be forever grateful. What a blessing!”

**Use of data:** Based on assessment results, the satisfaction rate will remain at 85%. The Director and Coordinator will continue to monitor services to ensure student satisfaction with all New Beginnings services.

**How associated to Student Success?** The New Beginnings Program helps to eliminate barriers for single parents and economically disadvantaged students who are at risk for not completing due to financial problems, lack of child care, or transportation issues. These services allow the student to focus on their studies instead of worrying about how to pay for books, child care, etc.

**Where the report can be found:** PASS Department Director’s Office

**Submitted by:** Deana Lehman **Date:** October 31, 2019  
(Responsible Party)

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**Received by Office of Institutional Effectiveness:** November 8, 2019  
(Date)

**Posted to VC Website\*:** November 21, 2019  
(Date)

\* To be shared with the Student Success Data and College Effectiveness Committees as well as Vernon College constituents.